

## Telephone Follow-up Data Collection

### Collecting Patient Data Reliably and Professionally

- Three months after you have been discharged, a nurse will call you on behalf of your rehabilitation program.
- The registered nurse will call from **Buffalo, NY** and the caller ID will be from 716 area code and display **MedTel Outcomes**.
- The nurse may leave a message and give you a number to call back if you want.
- The calling hours are **9 a.m. to 8 p.m., 7 Days a Week**.
- The nurse will ask questions that give your rehab program information on your progress since discharge.
- You may also give feedback on your rehab stay.



**All information collected is confidential and only given to your rehabilitation program.**

**For more information about the services provided by MedTel Outcomes please visit our website at [www.medteloutcomes.com](http://www.medteloutcomes.com) or email us at [info@medteloutcomes.com](mailto:info@medteloutcomes.com)**